

Pre-Merger Patient Consultation Results regarding the merger of Brinsworth / Surgery of Light Surgery

Introduction

Brinsworth Medical Centre put together a proposal to merge with the neighbouring Whiston Practice Surgery of Light.

The aim of this proposal was to ensure patients registered at both practices can still see a doctor of their choice at either premise whilst benefiting from a wider range of services and skill mix

Both practices share the same passion for providing high quality services and have a forward thinking approach to primary care. Our joint objectives in this area will be;

- * To ensure both communities maintain access to a wide range of services.
- * To give patients access to a greater number of medical staff with a wider range of clinical expertise.
- *To pool our resources making it easier for patients to access services.

To ensure this met the patient needs we entered into patient consultation

We consulted with 241 patients prior to the merger to find out patients views. Appendix 1&2 sample letter and questionnaires to patients.

Results

Results of the consultation are as follows over leaflet. Overall 82% of patients would welcome the medical centres to merge.

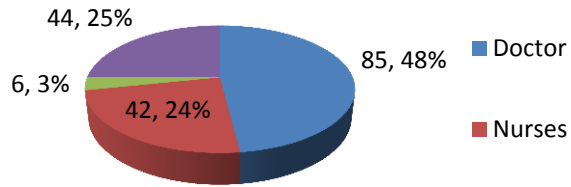
Any common areas of concern have been addressed in a 'What you said, What we said' response to patients.

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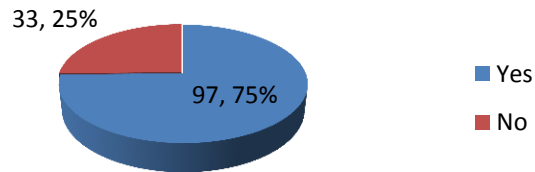
Surgery of Light Results

Total Replies: 130

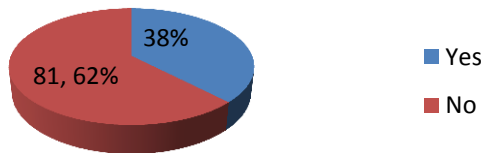
Which services do you currently use?



Would you welcome the merger?



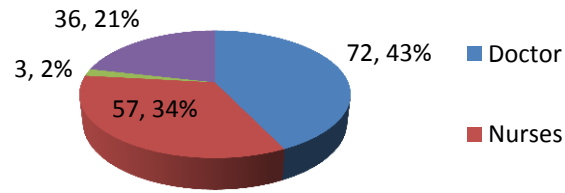
Do you have any concerns about the proposal?



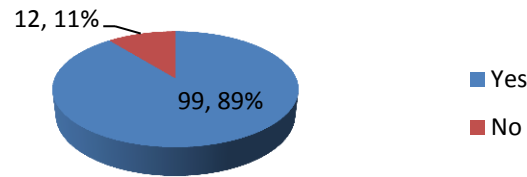
Brinsworth Medical Centre Results

Total Replies: 111

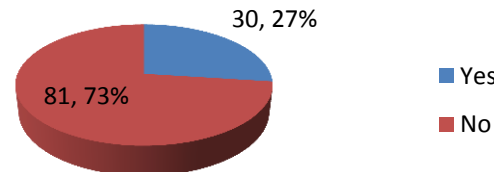
Which services do you currently use?



Would you welcome the merger?



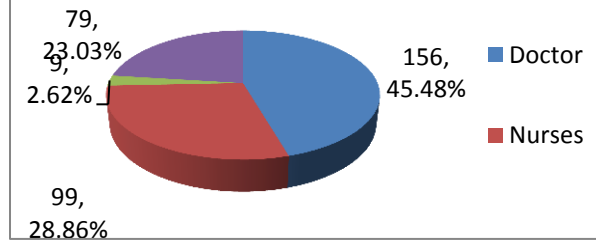
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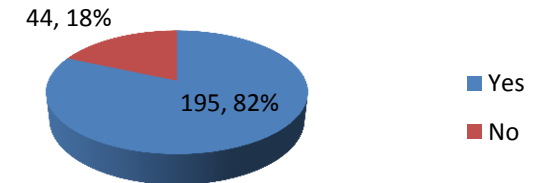
Collective Data

Total Replies: 241

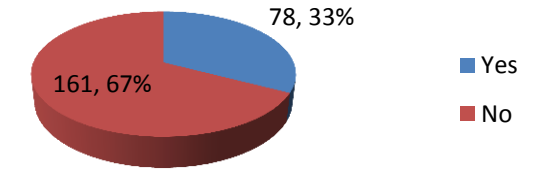
Which services do you currently use?



Would you welcome the merger?



Do you have any concerns about the proposal?



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What you said

Limited Appointment Availability

There is already a long wait for appointments, the merger will cause more delays as patient numbers will increase.

Transport Issues

I am unable to get transport to attend the other surgery..

Continuous Changes in GP's

We have been use to a single handled medical practitioner. There are too many Doctors.

Practice Closure

We are concerned that management may decided in future to close down Whiston's Medical Centre



What we said

Appointment availability has been increased at Whiston Medical Centre. Management will continue to monitor appointment availability throughout the year and take any action when necessary.

You will not be required to attend the other Medical Centre unless you choose to do so. We appreciate that transportation can be difficult for some patients.

The merger will increase access to a greater number of medical professionals with a wider range of skill mix that will benefit all patients. Bringing additional medical services to the medical centre.

The GP Partners have no intention of closing down a Medical Centre. Both Medical Centres will continue as normal to provide healthcare services to the local community.

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Appendix 1: Letter to patients re merger

**Brinsworth Medical Centre
171 Bawtry Road
Brinsworth
Rotherham
S60 5ND
Tel 01709 828806
Fax 01709 382817**

Dear Patient,

I am writing to inform you that we at the Brinsworth Medical Centre Practice have put together a proposal to merge with the neighbouring Whiston Practice Surgery of Light.

The proposed changes would mean that you still see the same doctor at the premises you currently use, whilst enabling us to provide a more convenient service which offers you a wider variety of treatments.

Both practices share the same passion for providing high quality services and have a forward thinking approach to primary care, our joint objectives in this area will be;

To ensure both communities maintain access to a wide range of services.

To give patients access to a greater number of medical staff with a wider range of clinical expertise.

To pool our resources making it easier for patients to access services.

Your views are important to us and we would like to know your thoughts on this proposal.

To give us your views please fill in the enclosed questionnaire.

Yours Sincerely

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Appendix 2 - Sample Questionnaire

Questionnaire

Which services do you currently use at the Brinsworth/ Surgery of Light Practice?

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Would you welcome the merger of the Brinsworth/ Surgery of Light Practice bearing in mind it will not affect the doctor you see or where you access services?

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Do you have any concerns about the proposal? Please describe your concerns below.

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