

# Brinsworth & Whiston Medical Centres

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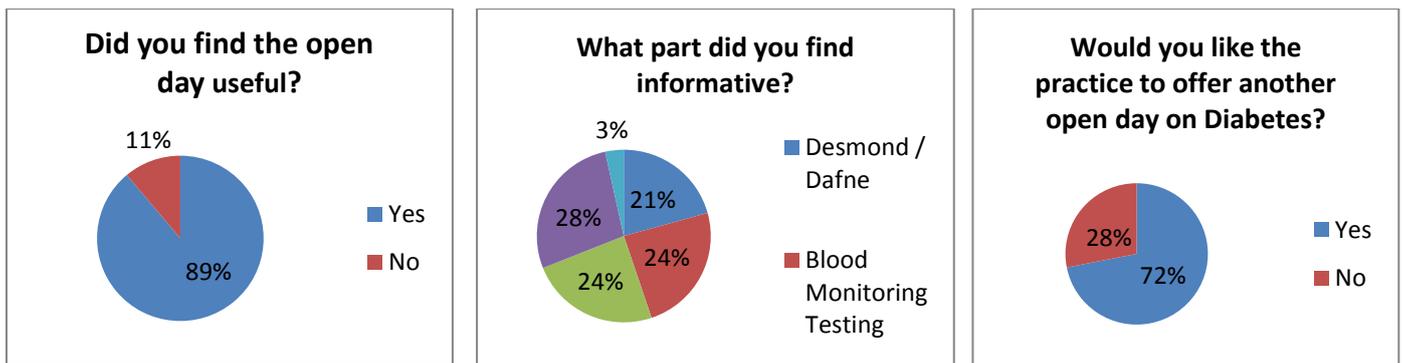
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## Diabetes Open Day Questionnaire Results

### Introduction

Brinsworth & Whiston Medical Centre held a Diabetes Open Day on Thursday 13<sup>th</sup> October 2016. A mailshot was sent out to patients with an HBA1c reading of 54 or above and patients who carry out blood test monitoring. Approximately 165 patients invited and 36 patients attended, 22% took up the invite. Although many patients we had spoken to say commented that they receive all information at the hospital. Patients were asked to complete a questionnaire following the open day and the results are detailed below.

### Questionnaire Results



#### Do you have any further recommendations for the next open day?

"Block booking which I did not expect, I seemed to be waiting ages. Nothing much happening, I haven't found it useful at all"

"During school hours"

#### Do you have any further comments to add?

"It would be nice for a diabetic drop in, where diabetics could just drop in for a chat with a health care professional"

"Thank you very interesting"

"No organisation what so ever. I would not attend again"

### Summary

The practice had hoped for a greater turn out, but many patients felt the hospital had covered all areas of information and education already. 36 patients attended and those that took the time to fill out the questionnaire found the open day useful. The practice management team have identified areas in which improve on our next open day, by streamlining the flow of the day. We received very nice comments and thanks from patients, who found the day to be very informative.